

Your satisfaction is important to us. To better serve your needs, please complete this survey. Return the completed survey in the enclosed self-addressed envelope, or fax to (517) 750-9137.

Excellent - 5      Good - 4      Average - 3      Fair - 2      Poor - 1

**Initial Contact:**

You were able to contact Mike Scholl Builders, Inc. in an easy manner.  
Callbacks to you were returned in a timely manner within 2 business days.

5  4  3  2  1  NA  
 5  4  3  2  1  NA

**Job Proposal Contract:**

Your Job Proposal Contract was easy to read and understand.  
Your Job quote was within the reasonable price expected.

5  4  3  2  1  NA  
 5  4  3  2  1  NA

**On the Job Site:**

Overall quality of the construction work and your expectation.  
Overall quality of our employees while on the job.  
Overall quality of our subcontractors while on the job.

5  4  3  2  1  NA  
 5  4  3  2  1  NA  
 5  4  3  2  1  NA

**Service Quality:**

Our Company is courteous, professional, and knowledgeable.  
Questions, issues or concerns are addressed in a timely manner.

5  4  3  2  1  NA  
 5  4  3  2  1  NA

**Overall Satisfaction**

How would you rate your overall satisfaction?

5  4  3  2  1  NA

How did you initially hear about us?

Why Mike Scholl Builders, Inc. over a competitor?

May we refer potential clients to you for a referral?

YES  NO

If YES, may they contact you by phone?

If YES, Phone number:

Do you have a compliment quote that we may put in our advertising?

YES  NO

If YES, Quote:

"Good work, done in timely fashion"

Additional Comments:

Print Name:

Lloyd GANTON

Signature:

Date:

Address:

3 A, Mi

Thank you for taking the time to respond to this survey. The information you have provided will help evaluate our