Mike Scholl Builders Inc.
Quality Construction Since 1986

Mike Scholl Builders, Inc. Survey

Your satisfaction is important to us. To better serve your needs, please complete this survey. Return the completed survey in the enclosed self-addressed envelope, or fax to (517) 750-9137.

Excellent – 5 Good – 4 Average – 3 Fair – 2 Poor - 1

Initial Contact:

You were able to contact Mike Scholl Builders, Inc. in an easy manner.	☐ 5	☒ 4	☐ 3	☐ 2	☐ 1	☐ NA
Callbacks to you were returned in a timely manner within 2 business days.	☐ 5	☒ 4	☐ 3	☐ 2	☐ 1	☐ NA

Job Proposal Contract:

Your Job Proposal Contract was easy to read and understand.	☒ 5	☐ 4	☐ 3	☐ 2	☐ 1	☐ NA
Your Job quote was within the reasonable price expected.	☒ 5	☐ 4	☐ 3	☐ 2	☐ 1	☐ NA

On the Job Site:

Overall quality of the construction work and your expectation.	☒ 5	☐ 4	☐ 3	☐ 2	☐ 1	☐ NA
Overall quality of our employees while on the job.	☒ 5	☐ 4	☐ 3	☐ 2	☐ 1	☐ NA
Overall quality of our subcontractors while on the job.	☐ 5	☐ 4	☐ 3	☐ 2	☐ 1	☒ NA

Service Quality:

Our Company is courteous, professional, and knowledgeable.	☒ 5	☐ 4	☐ 3	☐ 2	☐ 1	☐ NA
Questions, issues or concerns are addressed in a timely manner.	☒ 5	☐ 4	☐ 3	☐ 2	☐ 1	☐ NA

Overall Satisfaction

How would you rate your overall satisfaction?	☒ 5	☐ 4	☐ 3	☐ 2	☐ 1	☐ NA

How did you initially hear about us? Knew family

If referred to us, please write in their name and address, so we can send them a thank you letter and a token of our appreciation:

Why Mike Scholl Builders, Inc. over a competitor? Quality of work

We publish our referrals for our potential customers; may we add you as a reference to our reference publications? ☒ **YES** ☐ **NO**

If YES, may they contact you by phone? **If YES, Phone number:** 783-5501

We will add your compliment comments to our reference sheet, is there any additional quotes that we may put in our advertising? ☐ **YES** ☒ **NO**

If YES, Quote:

Additional Comments:

Print Name: Philip R Houser, DVM

Signature: Philip R Houser, DVM **Date:** 11/13/08

Address: 2457 Shirley Dr. Jackson, MI

Thank you for taking the time to respond to this survey. The information you have provided will help evaluate our current service levels and the areas in which we can improve.