



Mike Scholl Builders, Inc. Survey

Your satisfaction is important to us. To better serve your needs, please complete this survey. Return the completed survey in the enclosed self-addressed envelope, or fax to (517) 750-9137.

Excellent – 5 Good – 4 Average – 3 Fair – 2 Poor - 1

Initial Contact:

You were able to contact Mike Scholl Builders, Inc. in an easy manner.
 Callbacks to you were returned in a timely manner within 2 business days.

5 4 3 2 1 NA
 5 4 3 2 1 NA

Job Proposal Contract:

Your Job Proposal Contract was easy to read and understand.
 Your Job quote was within the reasonable price expected.

5 4 3 2 1 NA
 5 4 3 2 1 NA

On the Job Site:

Overall quality of the construction work and your expectation.
 Overall quality of our employees while on the job.
 Overall quality of our subcontractors while on the job.

5 4 3 2 1 NA
 5 4 3 2 1 NA
 5 4 3 2 1 NA

Service Quality:

Our Company is courteous, professional, and knowledgeable.
 Questions, issues or concerns are addressed in a timely manner.

5 4 3 2 1 NA
 5 4 3 2 1 NA

Overall Satisfaction

How would you rate your overall satisfaction?

5 4 3 2 1 NA

How did you initially hear about us?

If referred to us, please write in their name and address, so we can send them a thank you letter and gift:

BOB & NORMA ROEDER - CARTER RD, JA

Why Mike Scholl Builders, Inc. over a competitor?

REPUTATION

May we refer potential clients to you for a referral?

YES NO

If YES, may they contact you by phone?

If YES, Phone number: *787-9265*

Do you have a compliment quote that we may put in our advertising?

YES NO

If YES, Quote: *THANKS TO YOU, YOUR EMPLOYEES AND SUB-CONTRACTORS FOR A PROFESSIONAL, WELL-RUN JOB WE APPRECIATE IT!*

Additional Comments:

Print

Name: *DAN KURTZ*

Signature: *Dan Kurtz*

Date: *11-20-05*

Address: *3551 TIMBER LAKE DR JACKSON, MI 49203*

Thank you for taking the time to respond to this survey. The information you have provided will help evaluate our