



Mike Scholl Builders, Inc. Survey

Your satisfaction is important to us. To better serve your needs, please complete this survey. Return the completed survey in the enclosed self-addressed envelope, or fax to (517) 750-9137.

Excellent - 5 Good - 4 Average - 3 Fair - 2 Poor - 1

Initial Contact:

You were able to contact Mike Scholl Builders, Inc. in an easy manner. 5 4 3 2 1 NA
Callbacks to you were returned in a timely manner within 2 business days. 5 4 3 2 1 NA

Job Proposal Contract:

Your Job Proposal Contract was easy to read and understand. 5 4 3 2 1 NA
Your Job quote was within the reasonable price expected. 5 4 3 2 1 NA

On the Job Site:

Overall quality of the construction work and your expectation. 5 4 3 2 1 NA
Overall quality of our employees while on the job. 5 4 3 2 1 NA
Overall quality of our subcontractors while on the job. 5 4 3 2 1 NA

Service Quality:

Our Company is courteous, professional, and knowledgeable. 5 4 3 2 1 NA
Questions, issues or concerns are addressed in a timely manner. 5 4 3 2 1 NA

Overall Satisfaction

How would you rate your overall satisfaction? 5 4 3 2 1 NA

How did you initially hear about us?

Ralph Edwards - Greg Scholl

If referred to us, please write in their name and address, so we can send them a thank you letter and a token of our appreciation:

Why Mike Scholl Builders, Inc. over a competitor?

efficient - competitive - quality

We publish our referrals for our potential customers; may we add you as a reference to our reference publications?

YES NO

If YES, may they contact you by phone?

If YES, Phone number: 517-563-8624

We will add your compliment comments to our reference sheet, is there any additional quotes that we may put in our advertising?

YES NO

If YES, Quote:

I have had both Greg & Mike Scholl help me out. They are responsive, efficient, fair in pricing, ethical & very trustworthy. I will continue to recommend their services!

Additional Comments:

Print Name: REBECCA JANSEN

Signature: 5350 SQUIRES MANOR RD.

Date: 12/4/11

I will continue to recommend their services!

Address: R. Jansen